

Offered through the Association of Bay Area Governments Pooled Liability Assurance Network

ABAG PLAN Invites You and Your Staff to:

Workshop Announcement

Crisis Incident Response - Building an Effective Program

Description:

Recent events of terrorism in the US and around the world have caused many to become fearful of similar attacks hitting close to home. Just in this past year, several public agencies have been struck by crisis incidents, such as widespread wildfires, flooding, earthquakes, or workplace violence. These events have caused us to turn the mirror on our organizations and ask - are we prepared?

In light of this, ABAG PLAN has partnered with Dr. Bob May, an expert in the areas of incident management, risk/threat assessment, and organizational behavior.

During this session, our presenter will dive into the heart of critical incident management exploring pre-incident planning, incident response and business continuity.

Course Objectives:

By programs end, attendees should be familiar with:

Pre-Incident Requirements

- The critical incidents that public entities are likely to experience
- Pre-incident assessment and preparation
- How to identify and report potential perpetrators of violent acts
- What policies/procedures and plans should be in place

Incident Response/Management

- Identify the Agency's role
- Identify and determine the role(s) of key staff
- Identify titles and their respective responsibilities during an incident
- Identify the situation
- Investigate the situation
- Repair the situation

Post-Incident Management

- Effective post-incident management and lessons learned as we look forward
- Organizational Sustainability
- Event debriefing
- Organizational reassessment
- RCA (Root Cause Analysis), Closure and Prevention Efforts

Audience:

Personnel involved with critical incident management, response and/or recovery.

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DATE: August 16, 2016

TIME: 10:00 am – 2:00 pm

PRESENTER: Dr. Robert May

LOCATION: Colma Community Center, 1520 Hillside Blvd, Colma 94014

RESERVATIONS: Please register at www.abag.ca.gov/plan/training



**Lunch
will be
provided**

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